

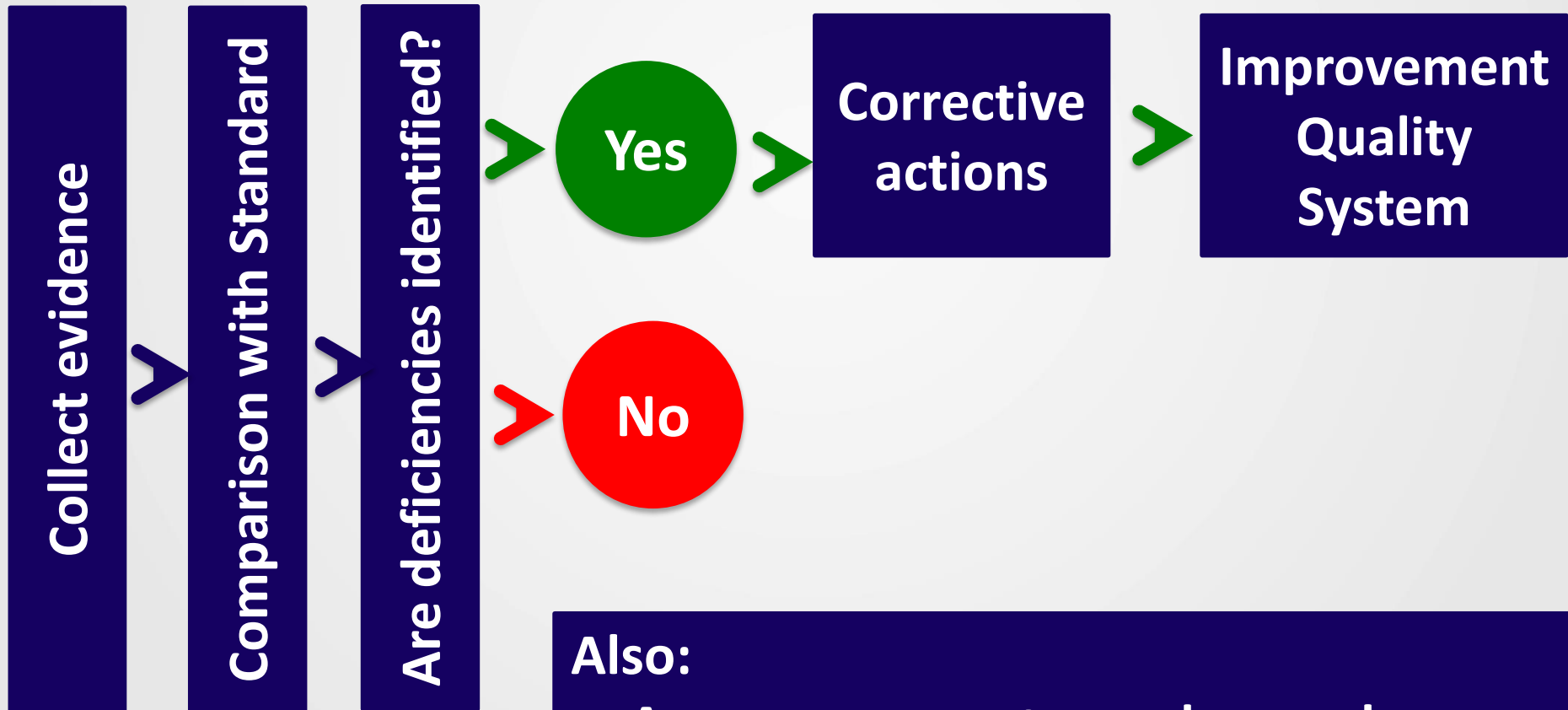


Principles of auditing & soft skills

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What is the purpose of an audit?



Also:

- Assess progress towards a goal
- Foster participation & involvement of people at their work place

Auditing principles

- **Integrity** – strong ethical standards and honesty
- **Fair presentation** - is the obligation to report findings and conclusions truthfully and accurate
- **Due professional care** – requires the application of diligence and judgment in auditing

Auditing principles

- **Independence** – free from bias or influence.
Impartiality and objectivity of the audit conclusions
- **Evidence-based approach** – sampling (but all standards assessed), documented, is the method for arriving at reliable conclusions in a systematic way
- **Confidentiality** – it relates to the security of the information acquired during auditing activities



Auditing principles

The audit is:

- NOT intended for tracing faults
- NOT intended to evaluate persons or their work
- NOT an exam



Auditing principles

★ <https://www.youtube.com/watch?v=XuBpOkoroKc>


- <https://www.youtube.com/watch?v=tZsd5Jf0SPI>
- <https://www.youtube.com/watch?v=an1NGJIEgHg>



Soft skills for inspectors

Open-minded approach



A photograph of two orange starfish on a sandy beach. In the background, there are white waves crashing onto the shore, and a dark, rocky island is visible on the horizon under a cloudy sky.

An enrolment process

Free choice – you want it

RELATIONSHIP

Commitment

Team spirit



Good communication and interpersonal skills



The message we want to pass...



Tips on interviewing people

https://www.ted.com/talks/celeste_headlee_10_ways_to_have_a_better_conversation

From minute 3.03' (9'00)

